



Privacy Policy

At Faradays Limited, we are committed to protecting your privacy and ensuring that your personal information is collected and used appropriately, lawfully and transparently.

Who we are

Faradays Limited of Electrical and Mechanical Services to a variety of customers in the United Kingdom.

What Personal Information do we collect?

We collect personal information about yourself; this includes your name, address, phone number, job title and the like. We may collect financial information required for credit approval and where necessary, insurance.

Faradays Limited takes the protection of your personal data very seriously. The data we retain is in order to provide our ongoing services and to fulfil any contractual obligations we have with you and your business.

Any information we hold is kept electronically and will never pass this information onto third parties unless we have been requested to complete on your behalf.

We only keep your information for as long as necessary or for legal or regulatory reasons. Personal information will be securely disposed of when it is no longer required.

Purpose of the Information collected

The information is collected for specific business purpose to enable us to provide you with appropriate products and service. Our business purpose includes the following:

- To process your orders
- Answer your enquiries
- Keep up to date records
- Account management
- Keep you informed about Faradays Limited products and services
- Provide communications that we think will be of relevance to you
- Ensure customer satisfaction

You have the right to object us processing your personal data for the business purposed listed above.



How we keep your information secure

We at Faradays Limited are committed to ensuring the confidentiality of the personal information that you have provided us and we will continue to review our security controls and related policies and procedures to ensure that your information is kept secure.

Your rights

You have the right to ask us:

- For a copy of the personal information we hold on you
- To update or correct personal information
- To delete your information (unless bound by finance regulations)
- To not receive marketing communication from us
- To restrict processing of your personal information where appropriate

More information about your rights can be found at <https://ico.org.uk/for-the-public/>

Changes to our Privacy Policy

Updates will be made to privacy policy from time to time, in line with industry developments or legislation. We will not send it to you every time but it will always be accessible on our website.

How to contact us

If you have questions about this policy, or need further information about our privacy practices, please contact us on:

Faradays Limited 02380 252258

Or Write to us:

Faradays Limited, Unit B, 1 School Lane, Chandlers Ford, Eastleigh, SO53 4DG